

Internet Marketing Strategies for Ecommerce Websites

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Agenda

- Increase Traffic Quantity & Quality
- Increase Visitor Conversion to Sale
- Improve Effectiveness with Analytics
- Q&A

Which area is your biggest challenge?

What ecommerce shopping cart platform do you use?

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Problem: Duplicate Content



battery powered grass trimmer

Google Search

I'm Feeling Lucky

Recharge Tools - Recharge Mower - Rechargeable Lawn Mower, Garden ... \$\frac{1}{2}\$

Unlike the gradual decline in the power of a nickel-cadmium battery, lithium-ion cells maintain ... Lithium-ion batteries offer up to 3 times the number of life-cycle charges compared to nickel-cadmium batteries. Also Lithium batteries can be stored for extended periods of time without losing their charge ... www.rechargemower.com/recharge tools.php - Cached

Battery powered grass trimmer - Shop sales, stores & prices at ... \$\frac{1}{2}\$

Also Lithium batteries can be stored for extended periods of time without losing their charge. Unlike the gradual decline in the power of a nickel-cadmium battery, ... batteries offer up to 3 times the number of life-cycle charges compared Powered by an 18V/1.3Ah Lithium Ion battery; trims and edges up to 1/2 ... www.thefind.com/garden/info-battery-powered-grass-trimmer - Cached

Recharge Tools - Lithium Grass Trimmer

Unlike the gradual decline in the power of a nickel-cadmium battery, lithium-ion ...

Lithium-ion batteries offer up to 3 times the number of life-cycle charges ... Also

Lithium batteries can be stored for extended periods of time Took 2-3 charges to do
a small yard. Worse than that was the customer service. ...

www.shopwiki.com/Recharge+Tools+-+Lithium+Grass+Trimmer - Cached

Amazon.com: Recharge Tools HTLI-10 18 Volt Lithium-Ion 20-Inch ...

Powerful 18 Volt 1350 mAh rechargeable battery fully charges in 1 hour ... Unlike the gradual decline in the power of a nickel-cadmium battery, ... Lithium-ion batteries offer up to 3 times the number of life-cycle ... Also Lithium batteries can be stored for extended periods of time without losing their charge. ...

www.amazon.com/Recharge-Tools...Lithium-lon.../B003ZX70AC - Cached

Solution: Create Content

- 1) Blog
- 2) User Reviews
- 3) Unique Product Descriptions
- 4) Unique Photos
- 5) Product Comparisons

1) Blog

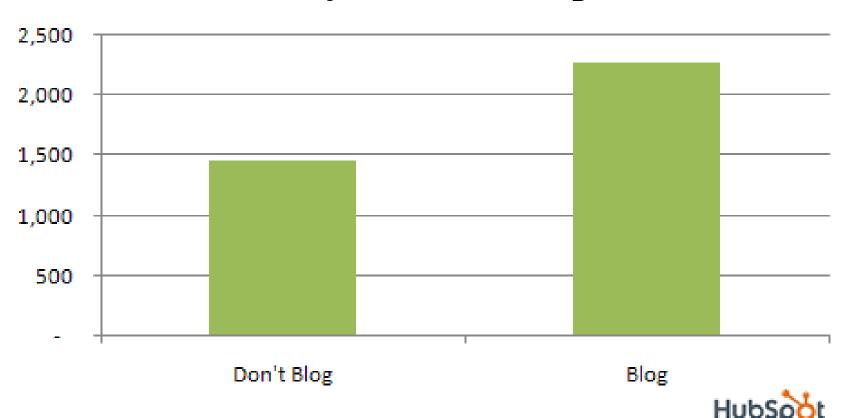
Easiest Way to Produce Unique Content

- Thought leadership
- Education
- Entertainment
- Personality
- SEO



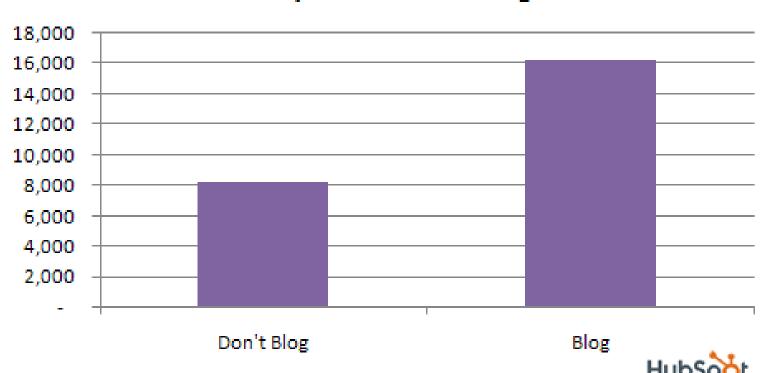
Blogging Attracts More Visitors

55% More Website Visitors for Companies That Blog



Blogging Means More Inbound Links

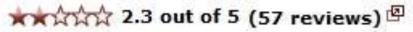
97% More Inbound Links for Companies That Blog



2) User Reviews

Pulled Roasted Chicken

CUSTOMER RATING:



WRITE A REVIEW

Pulled, roasted chicken has a natural smoke flavor and is seasoned and rubbed with savory spices. A perfect blend of white and dark meat, so it is always delicious, tender and moist. Simply thaw and serve for an amazingly easy way to prepare fast sandwiches or add to any of your favorite recipes.



3) Unique Product Descriptions



Item Description:

- 24 Assorted Roses
- Stands approximately 16" tall
- Item #41750

Exquisite! Commanding! Imagine the overwhelming sense of abundance when your recipient opens the box to this splash of color--from deep red to blush pink to delicate salmon tones and bright yellow. No lovelier statement can be made and these superb roses are hand-picked and dewy-fresh from the fields!

- Separate yourself from other retailers!
- Describe basic features
- Explain what you like
- Why your product?
- How can buyer benefit?
- Product alternatives?

4) Unique Photos



<u>Preview/Quick Order</u>
Drs. Foster & Smith
Gorilla Tough® Basic
Fold & Carry Cage

As low as \$109.99



Drs. Foster & Smith
Dura-Ruff® Folding Dog
Crate

SAVE drs special

As low as \$59.49



● Preview/Quick Order Drs. Foster & Smith Gorilla Tough® Classic Square Back Cage

As low as \$119.99



Drs. Foster & Smith
Gorilla Tough® Exercise
Pen

As low as \$109.99

- Separate yourself from the competition!
- Use ALT Text For SEO
- Links from photo attribution

5) Product Comparisons

Products comparison







Canon EOS 5D

Great full frame (35mm) digital camera.

\$2239,60

35mm, 12.8 megapixels

9-point TTL

ISO 50 — 3200

2.5" TFT LCD

152 x 113 x 75 mm

 Visually compare products

User generated comparisons

Case Study: Woot.com



Log in

Hi are you new? Start here.

today's woot

blog

community

write us

what is woot?



Sandisk Sansa Fuze 8GB Media Player

\$34.99

+ \$5 shipping

CONDITION: PRODUCT:

Refurbished

1 Sandisk Sansa Fuze 8GB Black Media Player w/FM tuner, 1.9" LCD & micro SDHC slot



DISCUSSION ON TODAY'S WOOT

DownloadJunkie suggests keeping the firmware updated.

GregoryLikesCheapStu has advice for cleaning the wheel.

dave42 asks, "I have videos in MP4 and M4V formats.... Do these still need to be converted to view on the Fuze?"

mata63 adds, "The Sansa will work with Audible, I use it all the time and don't have any problems with the service."

dainness feels up-in-the-air-ish between the Clip and the Fuze.

buffaloed agrees, "I prefer Sansa software as well. I think the GUI is a lot cleaner and

Join This Discussion

302 comments

IT'S THE KIDS WHO SUFFER

Will you keep your voice down, please? Everybody in the restaurant is staring.

Let's be adults about this, Gary. You're living in an abandoned boxcar. Your only source of income is underground hacksaw-fighting. You're addicted to huffing Sharpies. Meanwhile, Steve and I just bought a new three-bedroom house in a good school district. His repossession company is doing great. And I just marked five years teaching English For Our Future Overlords (FEOFO) at the community college, making some valuable Chinese



kids.woot!



sellout.woot!



shirt.woot!



wine.woot!



Case Study: ProClipUSA.com



The ProClip Brodit Blog

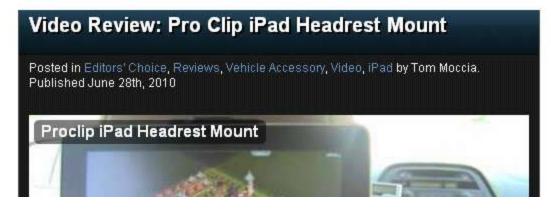
Current Articles | RSS Feed

Video Review: ProClip iPad Headrest Mount

Posted by John Slattery on Mon, Jun 28, 2010



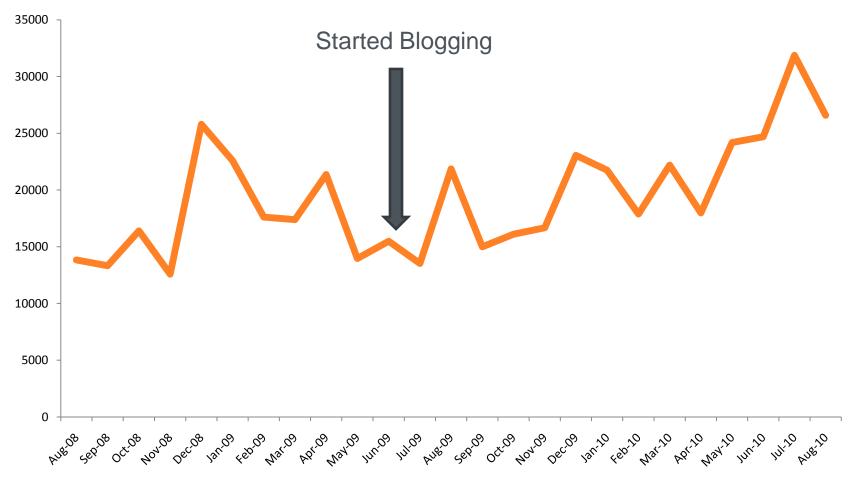
Tags: apple, mount, cradle, car, proclip usa, iPad, review, headrest







Case Study: ProClipUSA.com



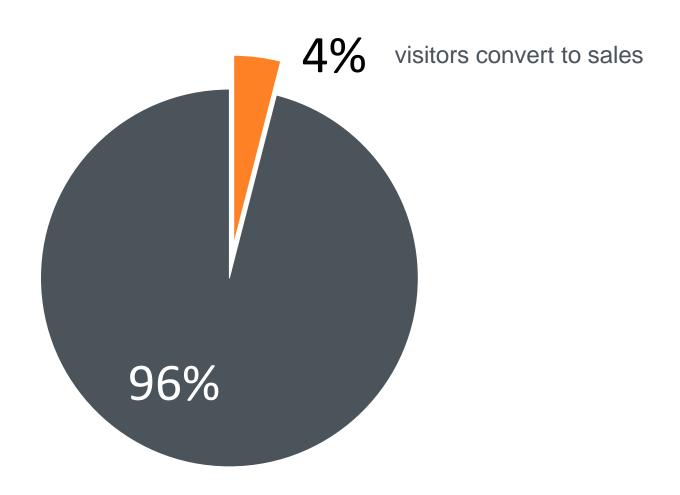
—Unique Visitors



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Problem: Many Visitors Don't Convert



Data: US Retail eCommerce sites from Coremetrics, 2009

Problem: Many Visitors Don't Convert

Transaction Summary Metrics	Cyber Monday 09	Cyber Monday 08	% Change (y/y)	Black Friday 09	% Change (cm/bf)
Items per Order ⁹	5.92	4.56	29.82%	5.4	9.63%
Average Order Value ¹⁰	\$180.03	\$130.24	38.23%	\$170.19	5.78%
Shopping Cart Conversion Rate ¹¹	36.81%	37.99%	-3.11%	34.60%	6.39%
Shopping Cart Abandonment Rate ¹²	63.19%	62.01%	1.90%	65.40%	-3.38%
New Visitor Conversion Percent ¹³	4.28%	2.91%	47.08%	3.71%	15.36%

Data: US Retail eCommerce sites from Coremetrics, 2009

Solution: Soft Calls to Action

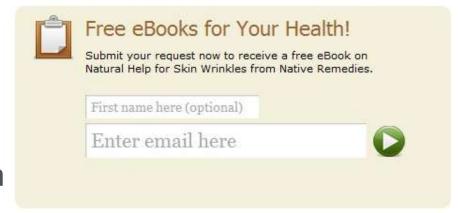
- Capture consumers in research phase
- Educate consumers
- Begin remarketing through email
- Prevent cannibalization with "Resources" section

Download "Natural Help for Skin Wrinkles" eBooklet from Native Remedies

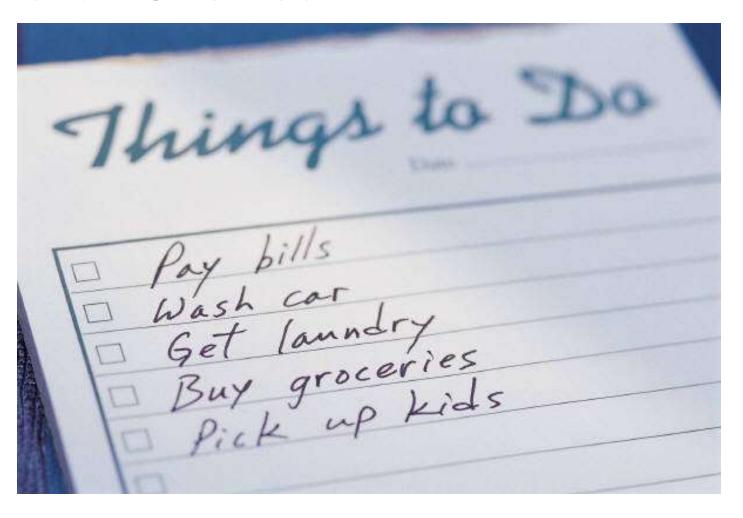
Our eBooklets were written by a practicing clinical psychologist based on her reallife consultations with real people, and they cover some of the most frequently dealt with problems that are submitted to the Native Remedies site.

The information contained in these eBooklets has **helped many of her clients** and we are confident that they will help you too!

Feel free to download as many of them as you think might help you! All you need to do is enter your valid email address below and follow the instructions afterward!



Action Oriented



Action Oriented

Images

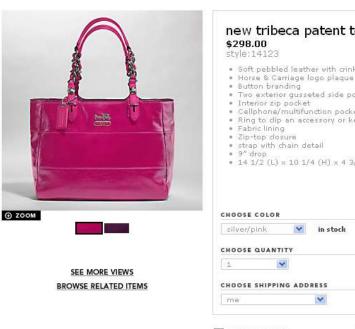


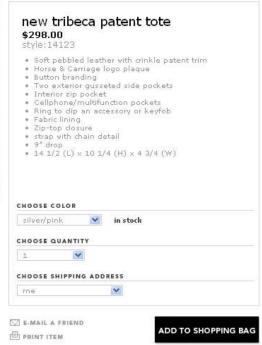
- Action Oriented
- Images
- Clickable Links

Get Started Now

Get Started Now

- Action Oriented
- Images
- Clickable Links
- Color

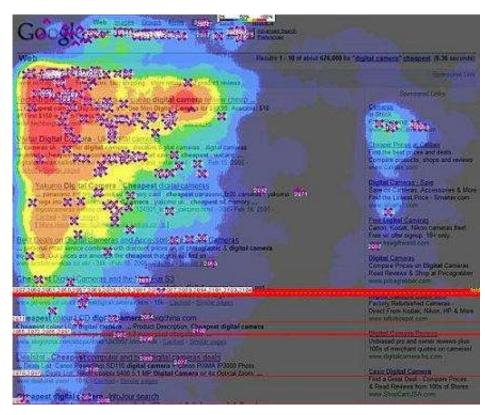




PICK UP / FIND AT A STORE

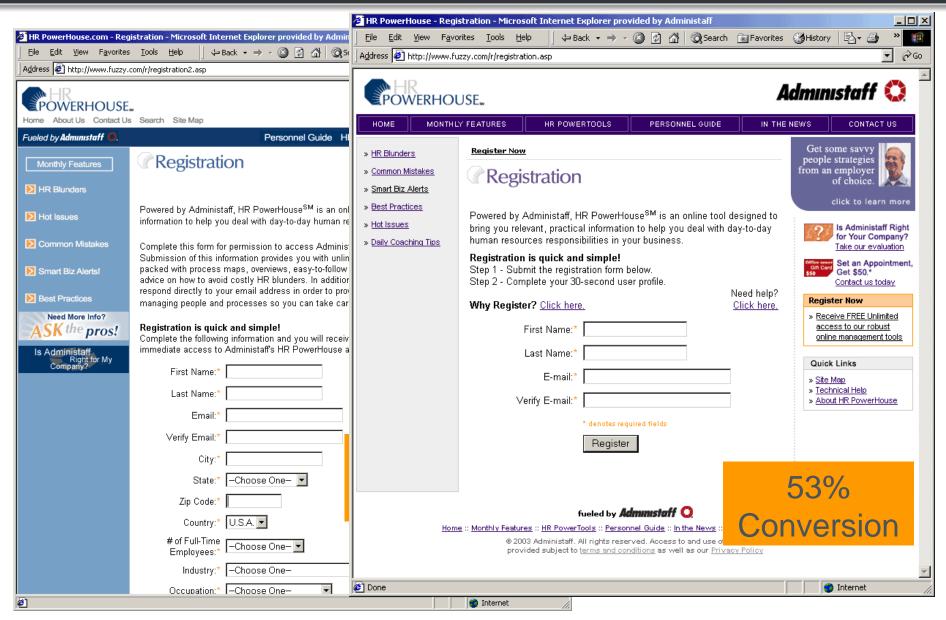
- Action Oriented
- Images
- Clickable Links
- Color
- Above the Fold





- Action Oriented
- Images
- Clickable Links
- Color
- Above the Fold
- Short and Simple

Shorter Forms are Better



Case Study: Natural Remedies

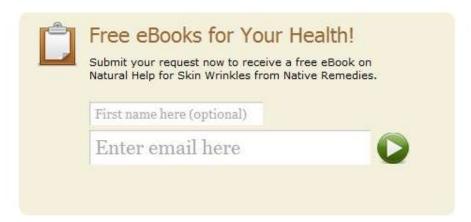




2



3



Problem: Abandoned Carts



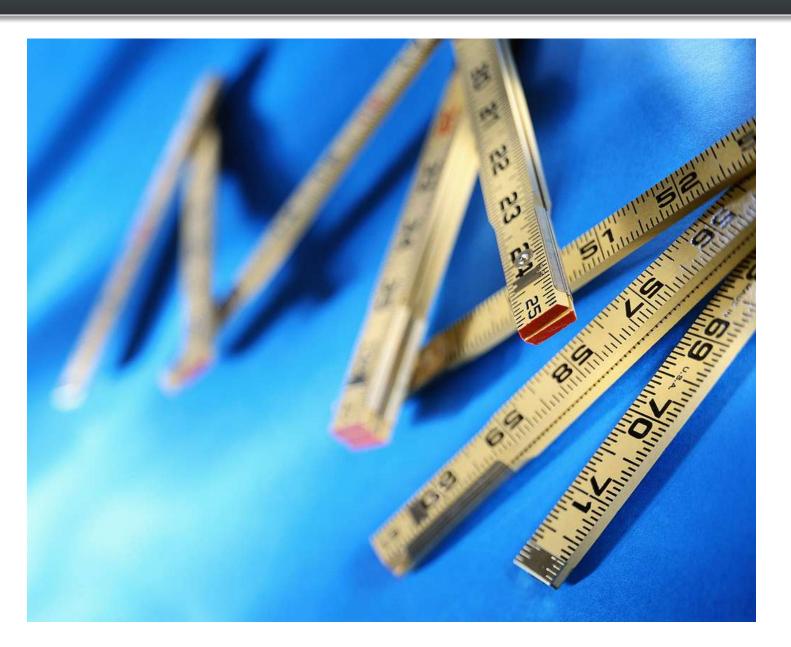
69%
Abandoned Carts



VS.

Are you tracking your cart abandonment rate?

Solution: Measurement is the first step



Solution: Cut Forms Down to Essentials



Solution: Abandoned Cart Nurturing

What:

- Reminder of incompletion or product value
- Gift certificate or coupon

When:

- 1 day later
- 3 days later
- 30 days later

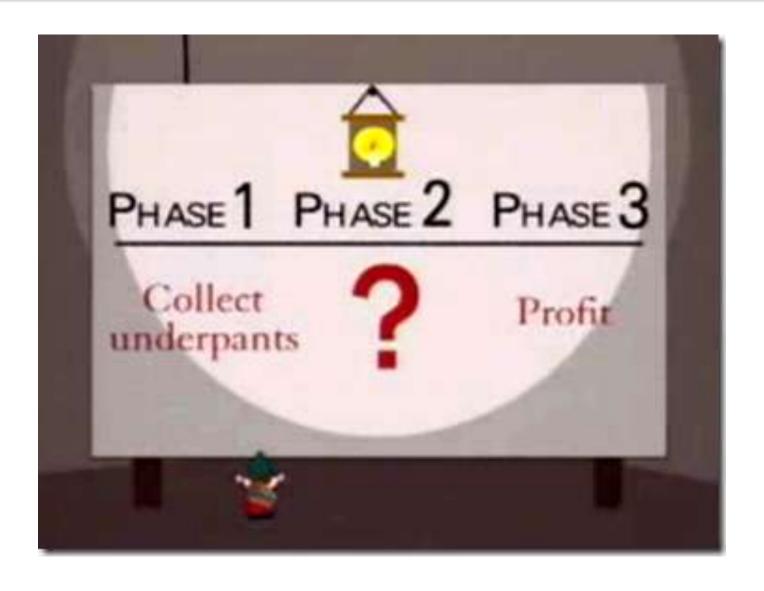


Are you doing any abandoned cart email nurturing?

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Problem: Don't Know What Drives Sales



How Do You Measure?

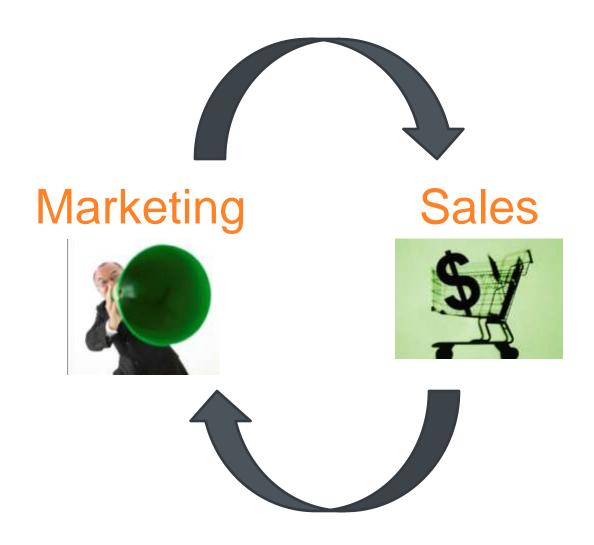


Sitetracker

The Best Web Site Statistics on the Net!



Solution: Closed Loop Reporting

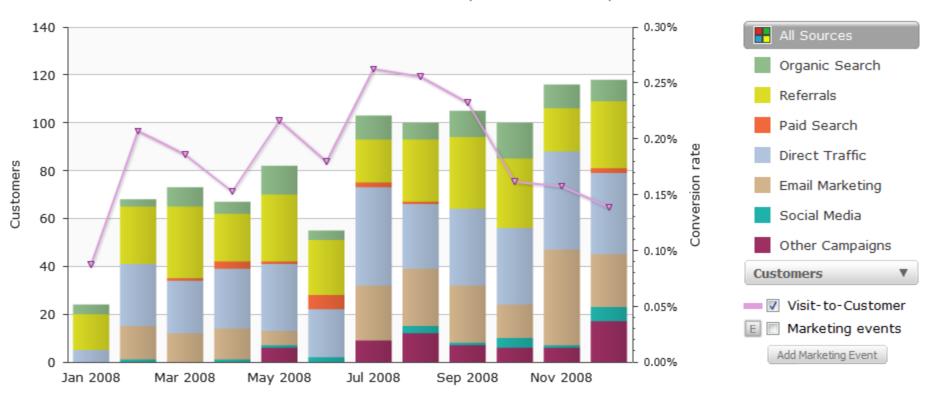


Visitor to Sale

Customers for All Sources

See how different sources have driven visits, leads, and customers to your site

Select date range: 1w 2w 1m 3m 6m 1y custom ▼ Jan 1, 2008 - Dec 31, 2008

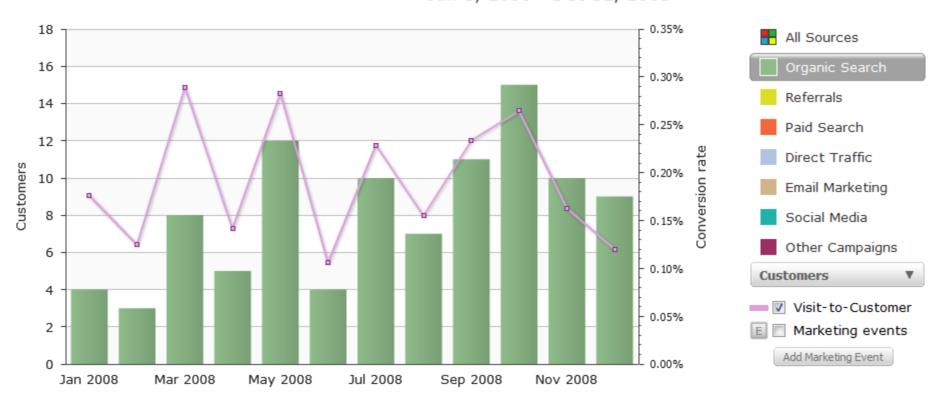


...By Channel or Source

Customers for Organic Search

See how different sources have driven visits, leads, and customers to your site

Select date range: <u>1w</u> <u>2w</u> <u>1m</u> <u>3m</u> <u>6m</u> <u>1y</u> <u>custom</u> ▼ **Jan 1**, 2008 - **Dec 31**, 2008



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About HubSpot

Get Found

- Q SEO
- Blogging
- Social Media

Convert

- Soft Calls to Action
- Abandoned Cart Nurturing

Analyze

- Closed Loop
 Analytics
- Competitive Analysis
- Abandoned Cart Tracking

Would you like a free Inbound Marketing Assessment?

Thank You!

Questions?

www.HubSpot.com