

G2 Crowd: HubSpot Service Hub

[Link to G2 Review Site](#)

Quotes to Highlight:

"HubSpot's Service Hub is just flat out easy to use. From setting up tickets to running reports, it's all super efficient and flows right into the rest of the software. They also regularly add new features!"

"We went from tracking support tickets in an Excel spreadsheet to tracking our customer journey in one location on HubSpot. This has been HUGE for us!"

"I love how user friendly HubSpot has been for our Customer Success Team. It is very easy to log phone calls, emails, and notes in the system where everyone can see what has been going on with our customers."

"We are able to keep track of the success of our customers much more efficiently. It has really kept us as Customer Success Managers in check to make sure that we are in fact contacting our customers on a regular basis and not letting them slip."