

# Marketing Hub 101

How small businesses can compete with efficiency and scale

If you're having any trouble with hearing or viewing this webinar, please:



Refresh your browser



Try a different browser



Ask for assistance  
in the Q&A tab

A recording will be  
sent out following  
today's webinar.

A graphic consisting of a large dark blue circle with a diagonal line from the top-left to the bottom-right. Inside this circle is a smaller orange circle, also with a diagonal line. The letters "REC" are written in white, bold, sans-serif font across the center of the orange circle.

**REC**

# Introductions



**Kyle Jepson**

HubSpot Evangelist



**Maranda Thompson**

Sr. Product Marketing Manager



# Agenda

- 1 2023 | Transformational for Marketers
- 2 Keys to Success | How small businesses can compete with efficiency and scale
- 3 Demo
- 4 Q&A

Tell us in the chat:

What are some of the biggest challenges you experience as marketers?



## Timeless tension of marketers



### Drive Revenue

---

Drive efficient growth



### Save Time & Resources

---

Do more with less



### Keep Up With Change

---

Evolving consumer preferences

## Key to Success

A balanced marketing strategy that prioritizes both **lead generation** and **automation**.





## Key to Success

A balanced marketing strategy that prioritizes both **lead generation** and **automation**.

### Generate Leads

- Social Media Management
- Ads Management
- CTAs (Call to Action)

### Automate Marketing

- Campaigns
- Workflows

### Challenges

- There are too many social channels to juggle!
- Social media efforts are siloed
- Breaking through the noise and reaching leads

### HubSpot Value

Manage, optimize, & analyze your social media presence - in one place!



#### Market Research

- Social media is the highest ROI marketing channel and will see the most growth in 2024!
- Marketers with connected tools, data, and teams performed significantly better in 2023. (& AI is helping!)

#### Buzzy Features

- AI Assistant for Social & image generation
- Social Monitoring
- AI: Create Social posts from Blogs

# Ads

Attract New Customers



Starter

Pro

Ent

## Challenges

- It's time-consuming to manage ads accounts
- Evolving ad landscape is hard to keep track of
- Ads are hard to use in advertising platforms

## HubSpot Value

Easily create ads, integrate marketing efforts, and improve ROI - in one place!



### Market Research

- With the rise of first-party data, marketers actively seek alternative targeting solutions while prioritizing community privacy.
- Relationship-driven marketing is crucial in a saturated market, with social media being the most effective ads platform.

### Buzzy Features

- AI Assistant for Ads
- Audiences
- Facebook CAPI



# CTAs (Call to Action)

Attract New Customers



Starter

Pro

Ent

## Challenges

- I'm not sure my CTAs are working
- My CTAs data and my CRM are disconnected
- My web forms don't match the brand's look

## HubSpot Value

A seamless experience for every web visitor, focused on customer satisfaction and engagement.



### Market Research

- Customers are willing to give their contact information via form for great content, such as video
- Surveyed marketers in 2023, said that lead generation was among the top 6 important metrics.

### Buzzy Features

- AI Assistant for CTAs
- New Gallery Mode
- Template library, customization, & targeting




## Challenges

- I'm manually managing interactions and it's time-consuming
- I don't have the bandwidth to juggle manual work

## HubSpot Value

Save time & Resources! - Automate the manual work with the help of workflows.



### Market Research

- Marketers with effective strategies are 46% more inclined to employ automation than those with ineffective ones.
- Marketers with connected tools, data, and teams performed significantly better in 2023. (& AI is helping!)

### Buzzy Features

- Template Library
- Automated SMS through Workflows
- Workflow notifications

# Campaigns


Orchestrate marketing efforts

## Challenges

- I'm managing my marketing efforts in several different tools
- I'm struggling to see the impact of my efforts

## HubSpot Value

Everything needed to build, manage, and collaborate on campaigns from one central place. - in one place!



### Market Research

- Marketers with connected tools, data, and teams performed significantly better in 2023. (& AI is helping!)

### Buzzy Features

- Template library
- Add external websites
- Custom campaign properties

10 MINS

# Audience Q&A

## Helpful Resources

### Let's Chat!

Fill out the poll to get in touch with our team and chat through your specific use case!

### Resources

- Get up to Speed | [Academy Courses & Lessons](#)
- Keep up with Marketing Changes | [State of Marketing Report](#)
- Connect with your Network | [HUG: HubSpot User Groups](#)





# Thank You

To Kyle & Maranda — and to all of our attendees