HubSpot

HubSpot Overview Q2 2023



Safe Harbor Statement

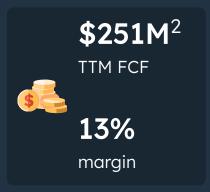
This presentation includes certain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, including statements regarding management's expectations of future financial and operational performance and operational expenditures, expected growth, foreign currency movement, and business outlook, including our financial guidance for the third fiscal guarter of and full year 2023 and our long-term financial framework; statements regarding our positioning for future growth and market leadership; statements regarding the economic environment; and statements regarding expected market trends, future priorities and related investments, and market opportunities (including with respect to our expanding Total Addressable Market). These forward-looking statements include, but are not limited to, plans, objectives, expectations and intentions and other statements contained in this press release that are not historical facts and statements identified by words such as "expects," "anticipates," "intends," "plans," "believes," "seeks," "estimates" or words of similar meaning. These forward-looking statements reflect our current views about our plans, intentions, expectations, strategies and prospects, which are based on the information currently available to us and on assumptions we have made. Although we believe that our plans, intentions, expectations, strategies and prospects as reflected in or suggested by those forward-looking statements are reasonable, we can give no assurance that the plans, intentions, expectations or strategies will be attained or achieved. Furthermore, actual results may differ materially from those described in the forward-looking statements and will be affected by a variety of risks and factors that are beyond our control including, without limitation, risks associated with our history of losses; our ability to retain existing customers and add new customers; the continued growth of the market for a CRM platform; our ability to develop new products and and technologies and to differentiate our platform from competing products and technologies; our ability to manage our growth effectively over the long-term to maintain our high level of service; our ability to maintain and expand relationships with our solutions partners; the price volatility of our common stock; the impact of geopolitical conflicts, inflation, foreign currency movement, and macroeconomic instability on our business, the broader economy, our workforce and operations, the markets in which we and our partners and customers operate, and our ability to forecast our future financial performance; regulatory and filings. We assume no obligation to update any forward-looking statements contained in this document as a result of new information, future events or

HubSpot is a leading Customer Relationship Management platform for scaling companies

Our mission is to help millions of organizations grow better.

HubSpot at a Glance









¹ YoY growth based on trailing twelve month period as of Q2 2023, compared to prior trailing twelve month period as of Q2 2022.

² FCF = Free Cash Flow is a non-GAAP metric. Please refer to the end of this presentation for a reconciliation of GAAP to non-GAAP figures.



The SMB market is underserved



Disconnected point solutions

Cobbled enterprise solutions

HubSpot is well positioned to solve this problem



Disconnected point solutions

Cobbled enterprise solutions

Our customers are challenged by a crisis of disconnection

Disconnected systems

Disconnected people

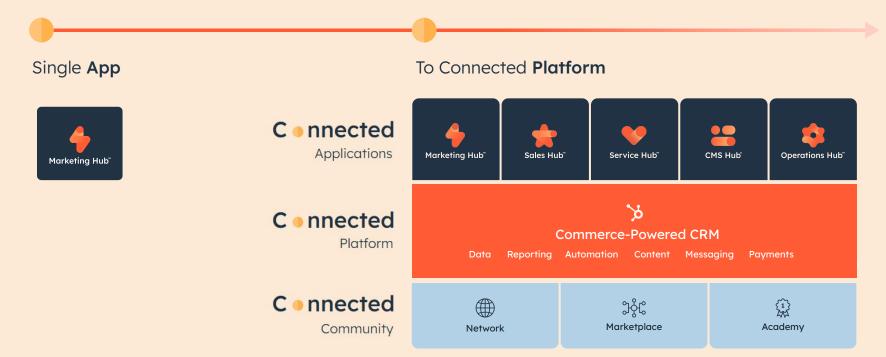
Disconnected customers

Disconnected point solutions are not the solution

People need more than software to thrive and crave community

Old GTM strategies will **NOT work in this new world**

To Help our Customers Make Connections, We've Transformed From A **Single App To Platform**





We help customers scale across all stages of their digital journey





Newer to digital

VIESMANN

Industrials

Marketing Hub

Early to digital

PayPlug

Software

Marketing, Sales, CMS Hubs

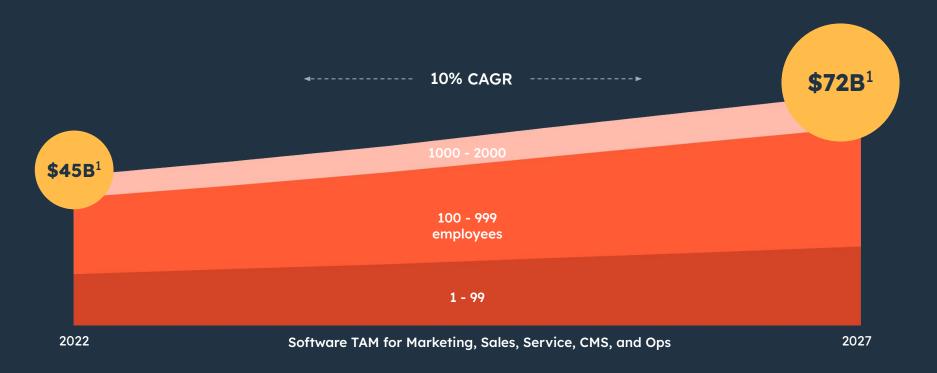
Digitally Mature

WyreSt>rm.

Electronics Manufacturing

Marketing, Sales, Service Hubs

Our TAM is large and expanding





¹ Includes Total Addressable Market for software in HubSpot's core product groups including Marketing Hub, Sales Hub, Service Hub, Operations Hub and CMS Hub. Does not include Commerce and Payments TAM. Source: IDC and HubSpot estimates as of 9/7/2022.

Wide Breadth of Distribution



Award Winning Culture



#2 Best Place to Work in 2022 by
Glassdoor



#1 Best CEOs for Women by
Comparably

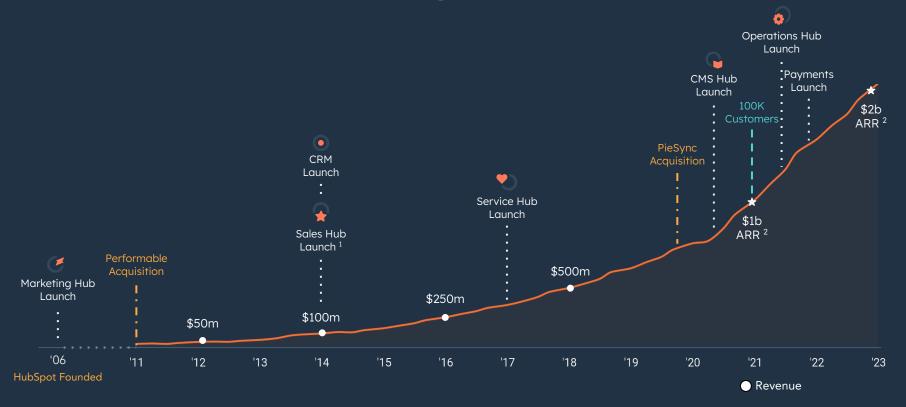


100 Best
Companies to
Work For® by
Great Places to
Work



Best Workplaces for Millennials™ by Great Places to Work

The HubSpot Journey



 $^{^{1}}_{\circ}$ Sales Hub originally launched and branded as "Sidekick".

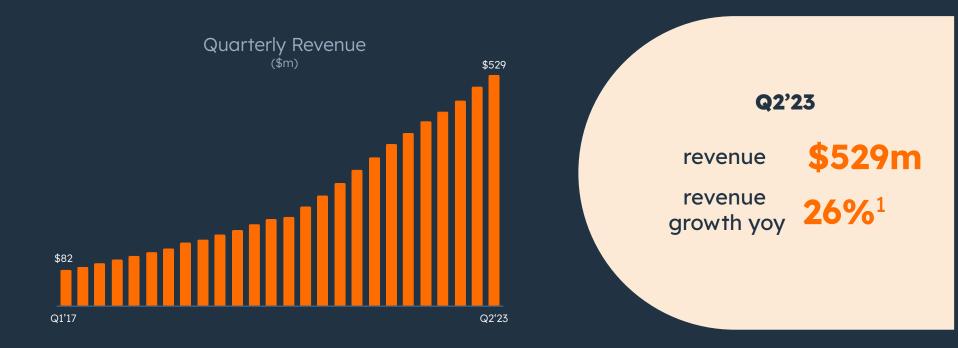
² ARR: Annual Recurring Revenue.



Financial Overview Q2 2023



Strong Revenue Growth





¹ Excludes impact of foreign currency. Q2'23 revenue growth was 25% as reported and 26% in constant currency. Constant Currency is presented by converting current and comparative prior period operating results for entities reporting in currencies other than U.S. Dollars into U.S. Dollars at constant exchange rates rather than actual exchange rates in effect during the respective period.

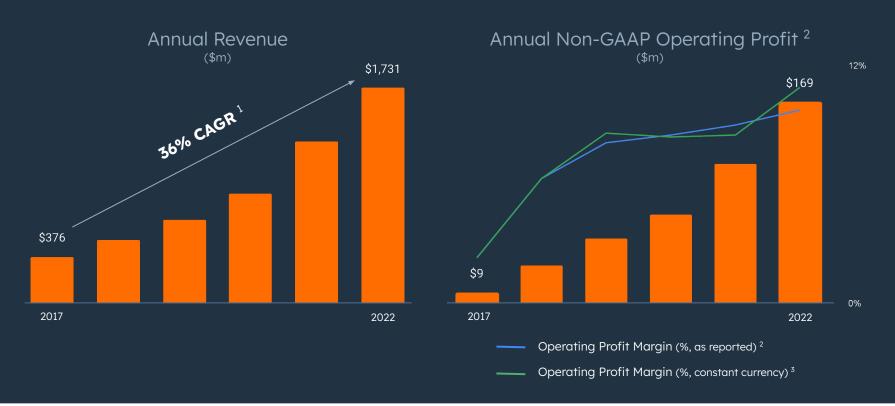
Growing Profitability with Scale





¹ Non-GAAP operating profit excludes expenses associated with stock based compensation, amortization of acquired intangible assets, acquisition related expenses and restructuring charges. Please refer to the end of this presentation for a reconciliation of GAAP to non-GAAP figures.

Strong Track Record of Profitable Growth

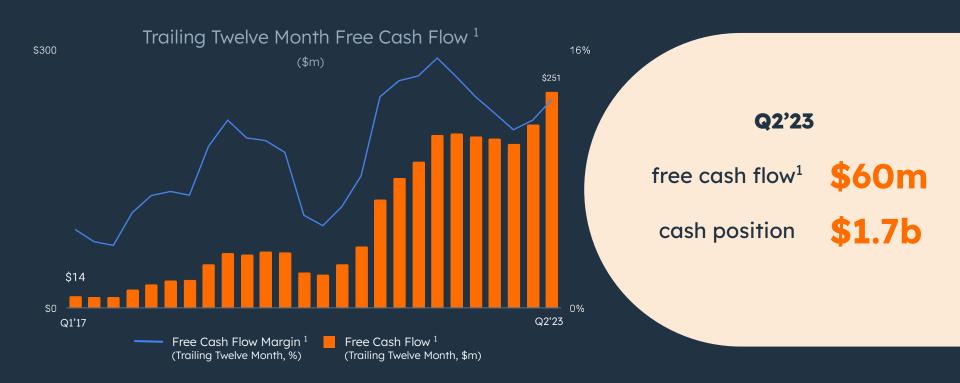


¹ CAGR: compound annual growth rate. Based on as-reported revenue from 2017 to 2022. ² See definition and reconciliation of non-GAAP operating income in appendix.



³ Excludes the impact of foreign currency fluctuations and is presented by converting current and comparative prior period operating results for entities reporting in currencies other than U.S. Dollars into U.S. Dollars at constant exchange rates.

Increasing Free Cash Flow Generation





¹ Free cash flow is a non-GAAP metric and is defined as cash and cash equivalents provided by (used in) operating activities less purchases of property and equipment and capitalization of software development costs. Please refer to the end of this presentation for a reconciliation of GAAP to non-GAAP figures.

Long Term Financial Framework Focused on Profitable Growth

| | High Growth | Growth | Moderate Growth |
|------------------------------------|------------------------------|------------------------------|------------------------------|
| Revenue Growth | > 30% | ≈ 30% | < 30% |
| Operating Margin % ¹ | 1% - 2% increase per year | 2% - 3% increase per year | 3% - 4% increase per year |
| Operating Cash Flow | | ≈ Revenue Growth | |



¹ Theoretical operating margin % is non-GAAP and excludes expenses associated with stock based compensation, amortization of acquired intangible assets and acquisition related expenses.

Long Term Financial Targets

| | 2020 | 2021 | 2022 | Q1 2023 | Q2 2023 | Long Term Target ¹ |
|---------------------|------|------|------|---------|---------|----------------------------------|
| Gross Margin | 82% | 81% | 83% | 84% | 85% | 81% - 83% |
| R&D % of revenue | 19% | 18% | 19% | 19% | 20% | 18% - 20% |
| S&M % of revenue | 45% | 45% | 45% | 44% | 43% | 30% - 35% |
| G&A % of revenue | 10% | 9% | 9% | 8% | 8% | 8% - 9% |
| Operating Margin | 8% | 9% | 10% | 13% | 14% | 20% - 25% |

¹ These estimates reflect our current operating plan as of 8/2/2023 and are subject to change as future events and opportunities arise. All percentages are non-GAAP and exclude expenses associated with stock based compensation, amortization of acquired intangible assets and acquisition related expenses. Please refer to the end of this presentation for a reconciliation of GAAP to non-GAAP figures.



| | 2020 | | 2021 | | 2022 | | Three Month March 31 | | Three Month | |
|---|----------|----------|---------------|----------|-----------|----------|---------------------------------------|----------|------------------|------------|
| | \$ '000s | % of | \$ '000s | % of | \$ '000s | % of | \$ '000s | % of | 9 | % of |
| Cost of Revenue | ¥ 000s | Revenues | → 000s | Revenues | ♦ UUUS | Revenues | → 000s | Revenues | \$ '000s | Revenues |
| Subscription | 130.685 | 15% | 211,132 | 16% | 257,513 | 15% | 68,339 | 14% | 73.824 | 14% |
| Stock-based compensation | (4,408) | 0% | (6,297) | 0% | (9,076) | -1% | (2,745) | -1% | | |
| Amortization of acquired intangibles | (2,340) | 0% | (937) | 0% | (1,203) | 0% | (399) | 0% | (3,516) | |
| Gain on termination of operating leases | (2,340) | 0% | 395 | 0% | (1,203) | 0% | (333) | 0% | (405) | 0% |
| | | 0% | (600) | 0% | | 0% | | 0% | | 0% |
| Loss on disposal of fixed assets Non-GAAP subscription | 123.937 | . 14% | 203.693 | 16% | 247.234 | 14% | 65.195 | | | . 0% |
| Non-GAAP subscription | 123,937 | . 1476 _ | 203,693 | 10% | 241,234 | 1476 | 65,195 | 1376 | 69,903 | 13% |
| Professional services and other | 36,274 | 4% | 47,725 | 4% | 56,746 | 3% | 13,707 | 3% | 13,462 | 3% |
| Stock-based compensation | (2,536) | 0% | (3,092) | 0% | (4,393) | 0% | (1,087) | 0% | (1,459) | 0% |
| Gain on termination of operating leases | | 0% | 275 | 0% | | 0% | | 0% | | 0% |
| Loss on disposal of fixed assets | | . 0% _ | (415) | . 0% _ | | _ 0% | · · · · · · · · · · · · · · · · · · · | _ 0% | | 0% |
| Non-GAAP professional services and other | 33,738 | 4% | 44,908 | 3% _ | 52,353 | 3% | 12,620 | 3% | 12,003 | 2% |
| Gross Margin | | | | | | | | | | |
| Gross margin | 716,067 | 81% | 1,041,801 | 80% | 1,416,710 | 82% | 419,574 | 84% | 441,852 | 84% |
| Stock-based compensation | 6,944 | 1% | 9.389 | 1% | 13,469 | 1% | 3,832 | 1% | 4,975 | 1% |
| Amortization of acquired intangible assets | 2,340 | 0% | 662 | 0% | 1,203 | 0% | 399 | 0% | 405 | 0% |
| Gain on termination of operating leases | | 0% | (670) | 0% | | 0% | | 0% | | 0% |
| Loss on disposal of fixed assets | | 0% | 1,015 | 0% | | 0% | | 0% | | 0% |
| Non-GAAP gross margin | 725,351 | 82% | 1,052,197 | 81% | 1,431,382 | 83% | 423,805 | 84% | 447,232 | 85% |
| Operating Expenses | | | | | | | | | | |
| Research and development | 205.589 | 23% | 301.970 | 23% | 442,022 | 26% | 127.683 | 25% | 169.955 | 32% |
| Stock-based compensation | (39,366) | -4% | (61,614) | -5% | (107,517) | -6% | (33,324) | -7% | (64,060) | -12% |
| Acquisition/disposition related income | (1,287) | 0% | (1,152) | 0% | 300 | 0% | (55,524) | 0% | (01,000) | 0% |
| Gain on termination of operating leases | (1,201) | 0% | 1,346 | 0% | 300 | 0% | | 0% | | 0% |
| Loss on disposal of fixed assets | | 0% | (2,036) | 0% | | 0% | | 0% | | 0% |
| Non-GAAP research and development | 164,936 | 19% | 238,514 | 18% | 334,805 | | 94,359 | 19% | 105,895 | 20% |
| S-1 | 450.004 | 5404 | 040.004 | | 200 200 | - | 250 000 | - | 265.294 | 50% |
| Sales and marketing | 452,081 | 51% | 649,681 | 50% | 886,069 | 51% | 250,683 | 50% | (38,625) | -7% |
| Stock-based compensation | (50,552) | -6% | (67,413) | -5% | (107,640) | -6% | (30,169) | -6% | (446) | 0% |
| Amortization of acquired intangible assets | (79) | 0% | (389) | 0% | (1,426) | 0% | (446) | 0% | (440) | 0% |
| Acquisition related expenses | | 0% | (367) | 0% | | 0% | | 0% | | 0% |
| Gain on termination of operating leases | | 0% | 1,839 | 0% | | 0% | | 0% | | 0% |
| Loss on disposal of fixed assets | | . 0% _ | (2,781) | . 0% _ | | _ 0% | | _ 0% | 226.223 | 43% |
| Non-GAAP sales and marketing | 401,450 | 45% | 580,570 | 45% _ | 777,003 | 45% | 220,068 | - 44% | 220,223 | 43% |
| General and administrative | 109,225 | 12% | 144,949 | 11% | 197,720 | 11% | 57,405 | 11% | 61,222 | 12% |
| Stock-based compensation | (24,626) | -3% | (28,345) | -2% | (47,223) | -3% | (15,712) | -3% | (20,343) | -4% |
| Acquisition related expenses | (545) | 0% | (568) | 0% | | 0% | | 0% | | 0% |
| Gain on termination of operating leases | | 0% | 421 | 0% | | 0% | | 0% | | 0% |
| Loss on disposal of fixed assets | | 0% | (636) | 0% | | 0% | | 0% | | _ 0% |
| Non-GAAP general and administrative | 84,054 | 10% | 115,821 | 9% | 150,497 | 9% | 41,693 | 8% | 40,879 | 8% |
| Restructuring charges | - | . 0% | | - 0% | - | - 0% | 28,570 | - 6% | 63,880 | 12% |
| Loss from Operations | \$0 | | - 2 | - | ** | | | - | | |
| Loss from operations | (50,828) | -6% | (54,799) | -4% | (109,101) | -6% | (44,767) | -9% | (118,499) | -22% |
| Stock-based compensation | 121,488 | 14% | 166,761 | 13% | 275,849 | 16% | 83,037 | 17% | 128,003 | 24% |
| Amortization of acquired intangible assets | 2,419 | 0% | 1,326 | 0% | 2,629 | 0% | 845 | 0% | 851 | 0% |
| Acquisition related expenses | 1.832 | 0% | 2.087 | 0% | (305) | 0% | | 0% | | 0% |
| Gain on termination of operating leases | 1,002 | 0% | (4,276) | 0% | 1200 | 0% | | 0% | | 0% |
| Loss on disposal of fixed assets | | 0% | 6,468 | 0% | | 0% | | 0% | | 0% |
| Restructuring charges | | 0% | 0,400 | 0% | | 0% | 28,570 | 6% | 63,880 74,235 | 12% 14% |
| | | | | | | | | | | |



| | Three Months Ended | | Three Months Ended March 31, 2017 Three Months Ended June 30, 2017 | | | nths Ended | | nths Ended | | onths Ended | Three Months Ended June 30,2018 | | |
|--|---|---|--|--|---|---|--|---|---|---|--|---|--|
| | March 31 | % of | June . | % of | Septemb | er 30, 2017 % of | Decemb | er 31, 2017 % of | March | % of | June 3 | % of | |
| | \$ '000s | Revenu | \$ '000s | Revenues | \$ '000s | Revenues | \$ '000s | Revenues | \$ '000s | Revenues | \$'000s | Revenues | |
| Lawrence Control of the Control of t | | | | mant V | | and the | | | | | | | |
| Gross Margin | 05.400 | 7001 | 70.500 | 7000 | 70.740 | 0.401 | 25.425 | | | 2000 | | | |
| Gross margin | 65,180 | 79% | 70,502 | 79% | 78,716 | 81% | 85,485 | | | 80% | 97,725 | 80% | |
| Stock-based compensation | 564 9 | 1% 0% | 844 | 1% 0% | 754 38 | 1% 0% | 823 | | | 1% 0% | 1,163 50 | 1% 0% | |
| Amortization of acquired intangible assets Non-GAAP gross margin | 65,753 | | 71,346 | 80% | 79,508 | 81% | 50 86,358 | | | | 98,938 | 81% | |
| Non-GAAP gross margin | 00,753 | - 80% | / 1,340 | 80% | 79,508 | 8 1% | 80,308 | _ 815 | 6 93,190 | 81% | 98,938 | 81% | |
| Loss from Operations | | | | | | | | | | | | | |
| Loss from operations | (8,000) | -10% | (10,577) | -12% | (12,126) | -12% | (9,433 |) -99 | 6 (11,324) | -10% | (14,052) | -11% | |
| Stock-based compensation | 9,303 | 11% | 13,006 | 15% | 12,110 | 12% | 12,898 | 129 | 6 16,046 | 14% | 19,675 | 16% | |
| Amortization of acquired intangible assets | 16 | 0% | | 0% | 38 | 0% | 50 | | | 0% | 50 | 0% | |
| Acquisition/disposition related income (expense | | _ 0% | 023 | 0% | 439 | 0% | 827 | | | | 802 | 1% | |
| | | | 0.400 | 3% | 461 | 0% | 4.342 | 49 | 6 5.574 | 5% | 6,475 | 5% | |
| Non-GAAP loss from operations | 1,319 | _ 2% | 2,429 | 370 | 401 | . 0,0 | | - 17 | | - 50 | | | |
| | Three Mon | - 19 | Three N | lonths Ended ber 31, 2018 | hree Mo | nths Ende 31, 2019 | hree Month | s Ende | Three Month September | s Ended | Three Mon | ths Ended | |
| | Three Mon | - nths Ended | Three N | lonths Ended | hree Mo | nths Ende | hree Month | s Ende | Three Month | s Ended | Three Mon | ths Ended | |
| | Three Mon | nths Ended er 30,2018 | Three N | lonths Ended ber 31, 2018 % of | hree Mo | nths Ende 31, 2019 | hree Month June 30, | s Ende 2019 | Three Month | s Ended 30, 2019 | Three Mon | ths Ended r 31, 2019 | |
| Non-GAAP loss from operations | Three Mon September | nths Ended er 30,2018 % of | Three N | lonths Ended ber 31, 2018 % of | hree Mo March | nths Ende 31, 2019 % of | hree Month June 30, | s Ende 1 2019 % of | Three Month September | s Ended 30, 2019 % of | Three Mon Decembe | ths Ended r 31, 2019 % of | |
| Non-GAAP loss from operations Gross Margin | Three Mon September \$ '000s | - oths Ended er 30,2018 % of Revenu | Three M | lonths Ended ber 31, 2018 % of s Revenu | hree Mo March \$ '000s | nths Ende 31, 2019 % of Revenu | hree Month June 30, \$ '000s F | s Ende 2019 % of Revenu | Three Month September : \$ '000s | s Ended 30, 2019 % of Revenu | Three Mon Decembe \$ '000s | ths Ended r 31, 2019 % of Revenu | |
| Non-GAAP loss from operations Gross Margin Gross margin | Three Mon September \$ '000s | er 30,2018 % of Revenu | Three M Decem | lonths Ended ber 31, 2018 % of s Revenu | hree Mo March | nths Ende 31, 2019 % of | hree Month June 30, \$ '000s F | s Ende 1 2019 % of | Three Month September | s Ended 30, 2019 % of | Three Mon December \$ '000s | ths Ended r 31, 2019 % of Revenu | |
| Non-GAAP loss from operations Gross Margin Gross margin Stock-based compensation | Three Mon September \$ '000s | aths Ended er 30,2018 % of Revenu 80% | Three N Decem \$ '000 | lonths Ended ber 31, 2018 % of s Revenu | hree Mo March \$ '000s | nths Ende 31, 2019 % of Revenu 81% | hree Month June 30, \$ '000s F | ss Ende 2019 2019 2019 2019 2019 2019 2019 2019 | Three Month September : \$ '000s | s Ended 30, 2019 % of Revenu | Three Mon Decembe \$ '000s | ths Ended r 31, 2019 % of Revenu 81% 1% | |
| Non-GAAP loss from operations Gross Margin Gross margin Stock-based compensation Amortization of acquired intangible assets | Three Mon Septembe \$ '000s 106,061 1,194 | aths Ended er 30,2018 % of Revenu 80% | \$ '000 | Nonths Ended ber 31, 2018 % of s Revenu | hree Mo March \$ '000s 122,220 1,633 | 81% | \$ '000s F | s Ende 2019 2019 2019 2019 2019 2019 2019 2019 | **Three Month September ** * '000s 140,358 1,468 | s Ended 30, 2019 % of Revenu 81% 1% | Three Mon December \$ '000s 150,211 1,367 | ths Ended r 31, 2019 % of Revenu 81% 1% | |
| Non-GAAP loss from operations Gross Margin Gross margin Stock-based compensation | Three Mon Septembe \$ '000s 106,061 1,194 494 | sths Ended er 30,2018 % of Revenu 80% 1 1% 0 0% | Three M Decem \$ '000 116,6 | North Section North | hree Mo March \$ '000s 122,220 1,633 800 | 81% 11% 80% | \$ '000s F | SENDE | \$ '000s 140,358 1,468 762 | s Ended 30, 2019 % of Revenu 81% 1% 0% | Three Mon December \$ '000s 150,211 1,367 839 | ths Ended r 31, 2019 % of Revenu 81% 1% 0% | |
| Non-GAAP loss from operations Gross Margin Gross margin Stock-based compensation Amortization of acquired intangible assets Acquisition related expenses Non-GAAP gross margin | Three Mon September \$ '000s 106,061 1,194 494 | sths Ended er 30,2018 % of Revenu 80% 1% 0% | Three M Decem \$ '000 116,6 | North Section North | hree Mo March \$ '000s 122,220 1,633 800 | 81% 11% 80% | \$ '000s F | 81% 19% 00% 00% | \$ '000s 140,358 1,468 762 | s Ended 30, 2019 % of Revenu 81% 1% 0% | Three Mon December \$ '000s 150,211 1,367 839 | ths Ended r 31, 2019 % of Revenu 81% 1% 0% 0% | |
| Non-GAAP loss from operations Gross Margin Gross margin Stock-based compensation Amortization of acquired intangible assets Acquisition related expenses Non-GAAP gross margin Loss from Operations | Three Mon September \$ '000s 106,061 1,194 494 - 107,749 | ************************************** | \$ '000 116,6 1,1 | North Ended North Nort | hree Mo March \$ '000s 122,220 1,633 800 - 124,653 | 81% 1% 0% 80% 81% 1% 1% 20% 82% | \$ '000s F 132,113 1,488 800 - 134,401 | 81% 1% 0% 0% 0% 0% 82% | \$ '000s \$ '000s 140,358 1,468 762 - 142,588 | 8 Ended 30, 2019 % of Revenu 81% 1% 0% 0% 82% | Three Mon December \$ '000s 150,211 1,367 839 - 152,417 | ths Ended r 31, 2019 % of Revenu 81% 1% 0% 0% 82% | |
| Non-GAAP loss from operations Gross Margin Gross margin Stock-based compensation Amortization of acquired intangible assets Acquisition related expenses Non-GAAP gross margin Loss from Operations Loss from operations | Three Mon September \$ '000s 106,061 1,194 494 | ************************************** | \$ '000 116,6 1,1 118,5 | Nonths Ended ber 31, 2018 % of s Revenu 358 81% 676 1% 600 1% - 0% 334 82% | hree Mo March \$ '000s 122,220 1,633 800 | 81% 1% 0% 80% 81% 1% 1% 20% 82% | \$ '000s F 132,113 1,488 800 - 134,401 | 81% 19% 00% 00% | \$ '000s 140,358 1,468 762 142,588 | s Ended 30, 2019 % of Revenu 81% 1% 0% | Three Mon December \$ '000s 150,211 1,367 839 - 152,417 | ths Ended r 31, 2019 % of Revenu 81% 1% 0% — 82% | |
| Non-GAAP loss from operations Gross Margin Gross margin Stock-based compensation Amortization of acquired intangible assets Acquisition related expenses Non-GAAP gross margin Loss from Operations Loss from operations Stock-based compensation | Three Mon September \$ '000s 106,061 1,194 494 - 107,749 | 80% 82% 115% 15% | \$ '000 \$ '000 116,6 1,6 118,5 (7,8 | Nonths Ended ber 31, 2018 % of s Revenu 358 81% 676 1% 600 1% - 0% 334 82% | hree Mo March \$ '000s 122,220 1,633 800 - 124,653 | 81% 11% 80% 81% 81% 11% 10% 82% | \$ '000s F 132,113 1,488 800 - 134,401 | 81% 1% 0% 0% 2.10% | \$ '000s \$ '000s 140,358 1,468 762 - 142,588 | s Ended 30, 2019 % of Revenu 81% 1% 0% 0% 82% | Three Mon December \$ '000s 150,211 1,367 839 - 152,417 | ths Ended r 31, 2019 % of Revenu 81% 1% 0% 0% 82% | |
| Non-GAAP loss from operations Gross Margin Gross margin Stock-based compensation Amortization of acquired intangible assets Acquisition related expenses Non-GAAP gross margin Loss from Operations Loss from operations | Three Mon September \$ '000s 106,061 1,194 494 - 107,749 (15,050 19,612 494 | ************************************** | \$ '0000 116,6 1,0 118,5 | No. No. | \$ '000s 122,220 1,633 800 124,653 | 81% 1% 0% 8 81% 1% 0% 82% 0 682% | \$ '000s F 132,113 1,488 800 134,401 (15,725) 28,663 | 81% 1% 0% 082% -10% 18% | \$ '000s 140,358 1,468 762 - 142,588 (14,072) 23,791 | s Ended 30, 2019 % of Revenu 81% 1% 0% 0% 82% | Three Mon December \$ '000s 150,211 1,367 839 - 152,417 (8,158 24,095 | ths Ended r 31, 2019 % of Revenu 81% 1% 0% — 82%) -4% 13% 0% | |



| | Three Months Ended March 31, 2020 | | | onths Ended | THE RESERVE OF THE PERSON NAMED IN | nths Ende | The second second | lonths Ended | | | | | | | |
|---|-----------------------------------|------------|--------------|-------------|------------------------------------|--------------|-------------------|-------------------|--------------|----------------|------------|---------------|-----------|--------------------|--|
| | Marc | | June | 30, 2020 | Septemb | per 30, 2020 | Decem | December 31, 2020 | | March 31, 2021 | | June 30, 2021 | | September 30, 2021 | |
| | £ 1000- | % of | £ 1000- | % of | e 1000- | % of | ÷ 1000 | % of | e 1000- | % of | e 1000- | % of | e 1000 | % of | |
| | \$ '000s | Revenue | \$ '000s | Revenue | \$'000s | Revenu | e \$'000s | Revenue | \$ '000s | Revenu | \$ '000s | Revenue | \$ '000s | Revenue | |
| Gross Margin | | | | | | | | | | | | | | | |
| Gross margin | 160,6 | 83 819 | 6 164,83 | 1 81% | 185,782 | 2 81 | % 204,7 | 71 81% | 226,631 | 81% | 247,911 | 80% | 269,589 | 79% | |
| Stock-based compensation | 1,5 | 05 19 | 6 1,70 | 3 1% | 1,792 | 2 1 | % 1,9 | 45 1% | 2,007 | 1% | 2,408 | 1% | 2,408 | 1% | |
| Amortization of acquired intangible assets | 8 | 80 09 | 6 87 | 9 0% | 442 | 2 0 | % 1 | 39 0% | 239 | 0% | 236 | 0% | 234 | 0% | |
| Gain on termination of operating leases | | - 09 | 6 - | 0% | | 0 | % - | 0% | | 0% | | 0% | (670) | 0% | |
| Loss on disposal of fixed assets | | - 09 | 6 - | 0% | | 0 | % - | 0% | | 0% | | 0% | 1,015 | 0% | |
| Non-GAAP gross margin | 163,0 | 68 829 | 6 167,41 | 3 82% | 188,016 | 82 | % 206,8 | 55 82% | 228,877 | 81% | 250,555 | 81% | 272,576 | 80% | |
| Loss from Operations | | | | | | | | | | | | | | | |
| Loss from operations | (14,1 | 02) -79 | 6 (13,62 | 5) -7% | (15,461 |) -7 | % (7.6 | 41) -3% | (15,032 |) -5% | (16,602 |) -5% | (14,927) | -4% | |
| Stock-based compensation | 27.4 | | | | | | % 31.4 | 66 12% | | | | | 44,987 | 13% | |
| Amortization of acquired intangible assets | | 00 09 | 6 89 | 9 0% | 462 | 0 | % 1 | 59 0% | 345 | 0% | | | 326 | 0% | |
| Acquisition/disposition related income (expenses) | 3 | 33 09 | | 8 0% | 340 | | | 40 0% | | | | | 350 | 0% | |
| Gain on termination of operating leases | | | | 0% | | 0 | | | | 0% | | 0% | (4,276) | -1% | |
| Loss on disposal of fixed assets | | - 09 | 6 - | 0% | | 0 | % - | 0% | _ | 0% | | 0% | 6,468 | 2% | |
| Non-GAAP loss from operations | 14,5 | | | | | | | | | | 27,540 | - 1877 | 32,928 | 10% | |
| | | | | | | | | | | | | | | | |
| | Three Mon | ths Ended | Three Months | Ended 1 | Three Months | Ended | Three Month | s Ended | Three Months | Ended | Three Mont | ths Ended | Three Mon | ths Ended | |
| | Decembe | r 31, 2021 | March 31, | 2022 | June 30, 20 | 122 | September | 30, 2022 | December 31 | , 2022 | March 3 | 1, 2023 | June 30 | , 2023 | |
| | LIVIUM. | % of | | % of | and the second | % of | 100 | % of | | % of | | % of | | % of | |
| | \$ '000s | Revenue | \$ '000s | Revenue | \$'000s R | levenue | \$ '000s | Revenue | \$ '000s R | evenue | \$ '000s | Revenue | \$ '000s | Revenue | |
| Gross Margin | | | | | | | | | | | | | | | |
| Gross margin | 297,670 | 81% | 322,663 | 82% | 342,824 | 68% | 361,831 | 82% | 389,393 | 83% | 419,574 | 84% | 441,852 | 84% | |
| Stock-based compensation | 2,563 | 1% | 2,658 | 1% | 3,631 | 1% | 3,479 | 1% | 3,673 | 1% | 3,832 | | 4,975 | 1% | |
| Amortization of acquired intangible assets | 228 | 0% | 321 | 0% | 306 | 0% | 292 | 0% | 283 | 0% _ | 399 | | 405 | | |
| Non-GAAP gross margin | 300,461 | 81% | 325,642 | 82% | 346,761 | 69% | 365,602 | 82% | 393,349 | 84% | 423,805 | 84% | 447,232 | 85% | |
| Loss from Operations | | | | | | | | | | | | | | | |
| Loss from operations | (8,237) | -2% | (11,154) | -3% | (44,767) | -9% | (32,213) | -7% | (13,486) | -3% | (44,767) | | (118,499 | | |
| Stock-based compensation | 45,914 | 12% | 45,704 | 12% | 83,037 | 17% | 72,213 | 16% | 76,768 | 16% | 83,037 | 17% | 128,003 | | |
| Amortization of acquired intangible assets | 318 | 0% | 410 | 0% | 845 | 0% | 738 | 0% | 729 | 0% | 845 | | 851 | 0% | |
| Acquisition/disposition related income (expenses) | 170 | 0% | | 0% | | 0% | | 0% | | 0% | | 0% | | 0% | |
| Restructuring charges | | _ 0% _ | 24,000 | 0% | 20.445 | 0% _ | 10.700 | 0% | | 0% _ | 28,570 | | 63,880 | | |
| Non-GAAP loss from operations | 38,165 | 10% | 34,960 | 9% | 39,115 | 8% | 40,738 | 9% | 64,011 | 14% | 67,685 | _ 13% | 74,235 | 14% | |



| | March 31, 2017 | June 30, 2017 | September 30, 2017 | December 31, 2017 | March 31, 2018 | June 30,2018 | September 30,2018 |
|---|---|--|--|---|---|--------------------------------|--------------------------------|
| | \$ '000s | \$ '000s | \$ '000s | \$ '000s | \$ '000s | \$ '000s | \$ '000s |
| GAAP net cash and cash equivalents provided by (used in) operating activities | 35,279 | 35,364 | 37,893 | 49,614 | 57,244 | 62,018 | 65,734 |
| Purchases of property & equipment | (14,983) | (15,592) | (17,528) | (20,276) | (20,680) | (20,514) | (21,875) |
| Capitalization of software development costs Repayment of 2022 Convertible Notes attributable to the debt discount | (5,925) | (6,577) | (6,882) | (7,071) | (8,077) | (9,537) | (10,491) |
| Free cash flow | 14,371 | 13,195 | 13,483 | 22,267 | 28,487 | 31,967 | 33,368 |
| ل ا | December 31, 2018 | March 31, 2019 | June 30, 2019 | September 30, 2019 | December 31, 2019 | March 31, 2020 | June 30, 2020 |
| | \$'000s | \$ '000s | \$ '000s | \$ '000s | \$ '000s | \$ '000s | \$ '000s |
| GAAP net cash and cash equivalents provided by (used in) operating activities | 84,851 | 95,845 | 96,041 | 104,193 | 118,972 | 104,267 | 56,880 |
| Purchases of property & equipment | (22,305) | (20,331) | (23,051) | (26,814) | (40,372) | (47,249) | (48,257) |
| Capitalization of software development costs | (11,168) | (11,373) | (10,690) | (11,581) | (13,474) | (15.422) | (18,309) |
| Repayment of 2022 Convertible Notes attributable to the debt discount | | | | | | | 48,675 |
| Free cash flow | 51,378 | 64,141 | 62,300 | 65,798 | 65,126 | 41,596 | 38,989 |
| | | | | | | | |
| | September 30, 2020 D | ecember 31, 2020 | March 31, 2021 | June 30, 2021 | September 30, 2021 | December 31, 2021 | March 31, 2022 |
| | \$ '000s | \$ '000s | \$ '000s | \$ '000s | \$ '000s | \$ '000s | \$ '000s |
| | | | | | | | |
| | 75,878 | 88,913 | 128,602 | 200,483 | 204,469 | 238,728 | 258,254 |
| Purchases of property & equipment | (46,972) | (37,318) | (30,143) | (28,123) | (26,920) | (28,726) | (34,699) |
| Purchases of property & equipment Capitalization of software development costs | (46,972) (19,979) | (37,318) (21,599) | (30,143) (24,171) | (28,123) (27,857) | (26,920) (31,593) | (28,726) (33,139) | (34,699) (35,520) |
| Purchases of property & equipment Capitalization of software development costs Repayment of 2022 Convertible Notes attributable to the debt discount | (46,972) (19,979) 48,675 | (37,318) (21,599) 49,048 | (30,143) (24,171) 58,853 | (28,123) (27,857) 13,401 | (26,920) (31,593) 24,830 | (28,726) (33,139) 26,428 | (34,699) (35,520) 16,623 |
| Purchases of property & equipment Capitalization of software development costs Repayment of 2022 Convertible Notes attributable to the debt discount | (46,972) (19,979) | (37,318) (21,599) | (30,143) (24,171) | (28,123) (27,857) | (26,920) (31,593) | (28,726) (33,139) | (34,699) (35,520) |
| GAAP net cash and cash equivalents provided by (used in) operating activities Purchases of property & equipment Capitalization of software development costs Repayment of 2022 Convertible Notes attributable to the debt discount Free cash flow | (46,972) (19,979) 48,675 | (37,318) (21,599) 49,048 | (30,143) (24,171) 58,853 | (28,123) (27,857) 13,401 157,904 | (26,920) (31,593) 24,830 | (28,726) (33,139) 26,428 | (34,699) (35,520) 16,623 |
| Purchases of property & equipment Capitalization of software development costs Repayment of 2022 Convertible Notes attributable to the debt discount | (46,972) (19,979) 48,675 57,602 | (37,318) (21,599) 49,048 79,044 | (30,143) (24,171) 58,853 133,141 | (28,123) (27,857) 13,401 157,904 | (26,920) (31,593) 24,830 170,786 | (28,726) (33,139) 26,428 | (34,699) (35,520) 16,623 |
| Purchases of property & equipment Capitalization of software development costs Repayment of 2022 Convertible Notes attributable to the debt discount Free cash flow | (46,972) (19,979) 48,675 57,602 June 30, 2022 \$ '000s | (37,318) (21,599) 49,048 79,044 September 30, 2022 | (30,143) (24,171) 58,853 133,141 December 31, 2023 \$ '000s | (28,123) (27,857) 13,401 157,904 2 March 31, 2023 \$ '000s | (26,920) (31,593) 24,830 170,786 June 30, 2023 \$ '000s | (28,726) (33,139) 26,428 | (34,699) (35,520) 16,623 |
| Purchases of property & equipment Capitalization of software development costs Repayment of 2022 Convertible Notes attributable to the debt discount Free cash flow GAAP net cash and cash equivalents provided by (used in) operating activiti | (46,972) (19,979) 48,675 57,602 June 30, 2022 \$ '000s | (37,318) (21,599) 49,048 79,044 September 30, 2022 \$ '000s | (30,143) (24,171) 58,853 133,141 December 31, 2022 \$ '000s | (28,123) (27,857) 13,401 157,904 2 March 31, 2023 \$ '000s | (26,920) (31,593) 24,830 170,786 June 30, 2023 \$ '000s | (28,726) (33,139) 26,428 | (34,699) (35,520) 16,623 |
| Purchases of property & equipment Capitalization of software development costs Repayment of 2022 Convertible Notes attributable to the debt discount Free cash flow GAAP net cash and cash equivalents provided by (used in) operating activiti | (46,972) (19,979) 48,675 57,602 June 30, 2022 \$ '000s | (37,318) (21,599) 49,048 79,044 September 30, 2022 \$ '000s | (30,143) (24,171) 58,853 133,141 December 31, 2022 \$ '000s | (28.123) (27.857) 13.401 157.904 2 March 31, 2023 \$ '000s 7 272.021 6) (30.796) | (26,920) (31,593) 24,830 170,786 June 30, 2023 \$ '000s 307,643 (33,343) | (28,726) (33,139) 26,428 | (34,699) (35,520) 16,623 |
| Purchases of property & equipment Capitalization of software development costs Repayment of 2022 Convertible Notes attributable to the debt discount Free cash flow GAAP net cash and cash equivalents provided by (used in) operating activiti Purchases of property & equipment Capitalization of software development costs | (46,972) (19,979) 48,675 57,602 June 30, 2022 \$ '000s ie 260,984 (36,252) | (37,318) (21,599) 49,048 79,044 September 30, 2022 \$ '000s | (30,143) (24,171) 58,853 133,141 December 31, 202: \$ '000s 5 273,177 1) (37,424) (44,345) | (28.123) (27.857) 13.401 157.904 2 March 31, 2023 \$ '000s 7 272.021 6) (30.796) | (26,920) (31,593) 24,830 170,786 June 30, 2023 \$ '000s | (28,726) (33,139) 26,428 | (34,699) (35,520) 16,623 |
| Purchases of property & equipment Capitalization of software development costs Repayment of 2022 Convertible Notes attributable to the debt discount Free cash flow GAAP net cash and cash equivalents provided by (used in) operating activiti | (46,972) (19,979) 48,675 57,602 June 30, 2022 \$ '000s ie 260,984 (36,252) (36,649) | (37,318) (21,599) 49,048 79,044 September 30, 2022 \$ '000s | (30,143) (24,171) 58,853 133,141 December 31, 202: \$ '000s 5 273,177 1) (37,424) (44,345) | (28.123) (27.857) 13.401 157.904 2 March 31, 2023 \$ '000s 7 272.021 6) (30.796) | (26,920) (31,593) 24,830 170,786 June 30, 2023 \$ '000s 307,643 (33,343) | (28,726) (33,139) 26,428 | (34,699) (35,520) 16,623 |

