## **[Your Company/Project Name]**

### User Feedback/Research Questionnaire

Thank you for participating in this questionnaire. Your feedback is invaluable to us. Please take a few minutes to complete the following questions.

### **Personal Details**

**Note:** All personal details are optional and will remain confidential.

1. Full Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. Age: \_\_\_\_
3. Gender:
   * Male
   * Female
   * Other: \_\_\_\_\_\_\_
   * Prefer not to say
4. Location: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

### **Usage and Experience**

* How did you hear about [Product/Service Name]?
  + Social Media
  + Referral
  + Web Search
  + Other: \_\_\_\_\_\_\_
* How often do you use [Product/Service Name]?
  + Daily
  + Weekly
  + Monthly
  + Rarely
  + This is my first time
* On a scale of 1-10, how would you rate your overall experience with [Product/Service Name]?
  + 1 (Very Poor)
  + 2
  + 3
  + 4
  + 5
  + 6
  + 7
  + 8
  + 9
  + 10 (Excellent)
* What do you like most about [Product/Service Name]?
* What improvements would you suggest?

### **Features and Functionality**

* Which features of [Product/Service Name] do you use the most?  
  (Choose up to 3)
  + Feature A
  + Feature B
  + Feature C
  + Feature D
  + Other: \_\_\_\_\_\_\_
* Are there any features that you find confusing or difficult to use?
  + Yes
  + No
* If yes, please specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* Are there any additional features you'd like to see in the future?

### **Customer Support and Communication**

* Have you ever contacted our customer support?
  + Yes
  + No
* If yes, how would you rate the experience on a scale of 1-10? \_\_\_\_\_\_
* How do you prefer to be updated about our product/service?
  + Email
  + Social Media
  + In-app notifications
  + Other: \_\_\_\_\_\_\_

### **Final Thoughts**

* Would you recommend [Product/Service Name] to a friend or colleague?
  + Definitely
  + Probably
  + Not sure
  + Probably not
  + Definitely not
* Any additional comments or feedback?

Thank you for your time!

Your feedback is crucial in helping us improve. Please ensure all your answers are accurate before submitting.